

Privacy Policy for Raisely

(Anxiety NZ Fundraising & Donations)

At Anxiety NZ, we value your privacy and are committed to protecting your personal information. This privacy policy outlines how we collect, use, and share your personal data when you engage with our fundraising and donation platform via Raisely. Our practices are guided by the [New Zealand Privacy Act 2020](#), and we are dedicated to ensuring transparency and security in how we handle your information.

Information We Collect

When you donate or fundraise through Raisely, we collect personal information such as:

- **Your Name**
- **Email Address**
- **Phone Number**
- **Billing Address**
- **Payment Details**

Additionally, our platform may collect technical data such as your IP address, device type, browser type, and interaction details when you visit the Raisely site.

> Read [Raisely's Privacy Policy here](#).

How We Use Your Personal Information

We use the information collected to:

- Process your donation or fundraising efforts.
- Send donation receipts and updates.
- Communicate with you regarding your fundraising campaigns or donations.
- Provide customer service and support.
- Share news, impact stories, and opportunities to continue supporting our work (only if you have opted in to receive communications).

How We Share Your Information

Your personal information may be shared with trusted third-party service providers that help process donations, such as payment gateways like Stripe. These partners adhere to strict security measures and are not permitted to use your information for any other purpose.

We do not sell, trade, or rent your personal information to third parties.

Third-Party Services

We use third-party services to support our operations, and your information may be shared with these providers for specific purposes:

- **Stripe:** To securely process payments. Stripe complies with international security standards to protect your financial data. No credit card information is stored directly by Anxiety NZ. See [Stripe's Privacy Policy here](#).
- **MailerLite:** To manage our subscriber email list and send monthly emails. MailerLite ensures data is securely handled and provides tools to unsubscribe from communications at any time. You can read [MailerLite's Privacy Policy here](#).

Cookies & Analytics

Our fundraising platform uses cookies and analytics to track interactions and improve the user experience. This data helps us understand donor behavior and optimize our services. You can adjust your browser settings to manage or block cookies.

Your Rights

You have the right to access, correct, or delete your personal information at any time. If you would like to update your details or withdraw your consent, please contact us at comms@anxiety.org.nz.

We will retain your personal information only as long as necessary to fulfill the purposes outlined in this policy, or as required by law.

Policy Updates

We may update this privacy policy from time to time to reflect changes in the law or our practices. The latest version will always be available on our Raisely page. This policy was last updated in October 2024.

For any questions or concerns about this policy, please email us at comms@anxiety.org.nz or mail us at **77 Morningside Drive, St Lukes, Auckland 1025**.